Key Features & Benefits

Advanced AI & Machine Learning
Smarter conversations start here. Automate responses, predict customer needs, and deliver faster, more accurate support with powerful AI technology.

Customizable Knowledge Base
Your information, your way. Build and manage a knowledge base tailored to your business — so customers get the right answers, right when they need them.

Secure Integration
Connect with confidence. Easily integrate with your existing systems and platforms while keeping your data safe and protected.

Hand-Holding & Onboarding
We guide you every step of the way. From setup to go-live, enjoy a smooth onboarding process with full support to get you started with ease.

Scalability & Reliability
Built to grow with you. Handle high-volume traffic, multiple users, and complex inquiries — all with stable, secure performance you can count on.

Testimonials

FAQ

Q : What makes **AYAT** different from other chatbots?

: *AYAT integrates deep linguistic intelligence and supports multiple languages, enhancing cultural relevance and response accuracy.*

Q : Can **AYAT** handle spikes in traffic?

: *Yes—it's built to manage high-volume usage, such as during public announcements, campaigns, or emergencies.*

Q : Does it work across different platforms?

: *Absolutely. AYAT integrates with websites, WhatsApp, Instagram, Facebook and internal enterprise systems.*

Q : Can we train it using our organization's FAQs?

: *You can fully customize AYAT's knowledge base to reflect your organization's needs and voice.*

About Hayat Technologies

Hayat Technologies is a pioneering tech company that harnesses the power of AI, machine learning, and Big Data Analytics to deliver innovative solutions. With a focus on public health, wellness, and lifelong care, Hayat Technologies strives to deliver cutting-edge technology to empower individuals, communities, and decision-makers worldwide.

Through our projects and partners worldwide, we've established a strong track record.

Join us in exploring new possibilities together.

HAYAT
A Member of DVE SAPTA Group

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🌐 chatbot.myhayat.ai
✉ info@myhayat.my
http://myhayat.my

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AYAT AI-Chatbot
Where Conversations Come to Life

11:59

Ayat Chatbot

Hi👋, Ayat here! How can I help you today? Please select the program you want to inquire about and share your ques-

Ask anything...

chatbot.myhayat.ai

Product Brief

What is it ?

AYAT is a smart, multilingual AI-powered chatbot designed to deliver natural, human-like conversations at scale. Built for organizations handling large volumes of inquiries, AYAT simplifies communication by offering instant, culturally aware responses across platforms. It helps organizations automate support, distribute information, and improve user engagement—seamlessly.

How is it used?

Users—such as government agencies, large corporations, and service providers—integrate AYAT into their websites, apps, or messaging platforms. They configure a custom knowledge base, set response flows, and monitor interactions through a real-time dashboard. The system supports multiple languages, quick replies, free-text input, and smart escalation paths when needed.

What are the outcomes expected?

AYAT enables faster, more efficient communication with users by automating repetitive tasks and freeing up human resources. Organizations benefit from higher satisfaction rates, reduced inquiry response times, and valuable insights into user behavior. The system also ensures consistent messaging, improved service accessibility, and greater scalability for public or private engagement efforts.
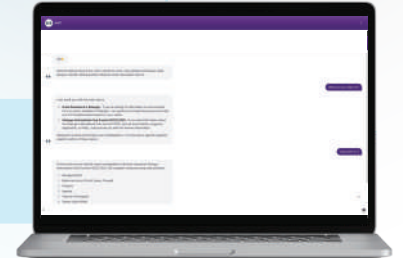
Content / Modules

Core Chat Engine

Delivers contextual, dynamic responses through smart NLP logic.
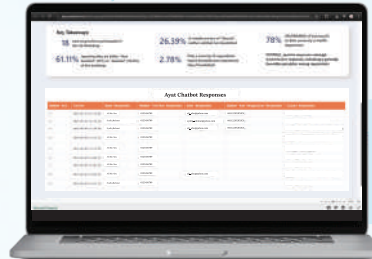
Multilingual Support Module

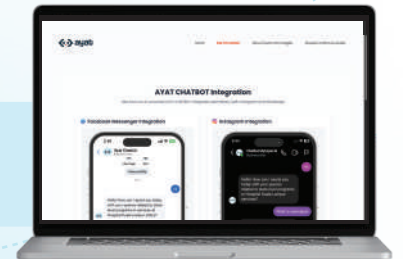Enables multiple language packs with localized tone and content.

Lead Generation Dashboard

Real-time insights into user behavior, queries, fallback points, and sentiment.

Integration Layer

Connects to websites, WhatsApp, Telegram, internal apps, and more.

FAQ Builder

Build and categorize a custom knowledge base easily.